

# Training Schedule



Public Sessions  
Jun-Aug

20% Discount for  
all courses booked  
and paid for in full  
by 15th June 2018

Seats are limited!

Book early to avoid disappointment

## CONTACT

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Connect:

Facebook: @NgageTraining

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## NOTES

A minimum of 6 delegates are required for a Public Session to take place

In-house Training available at discounted rates

Various other courses available in-house

Level 1 B-BBEE Contributor

## JUNE 2018

Date	Course Name	Venue
21	Frontline Customer Service	Midrand
28	Frontline Customer Service	JHB

## JULY 2018

Date	Course Name	Venue
05	Reception & Telephone Etiquette	Midrand
12	Reception & Telephone Etiquette	JHB
17-18	Customer Service Excellence	Midrand
26	Enhancing & Embracing Diversity	Midrand

## AUGUST 2018

Date	Course Name	Venue
02	Enhancing & Embracing Diversity	JHB
14-15	Customer Service Excellence	JHB
23rd	Frontline Customer Service	Midrand
30th	Frontline Customer Service	JHB

Enhancing Engagement for Performance